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Dear Olivia,

I would like to take a few moments to let you know what a difference your excellent coaching ability has made in my personal development, particularly with regards to large group presentations and public speaking.

I've had the opportunity to apply your techniques many times, and in front of very large crowds. It was clear that speaking has become so much easier for me, and that I had gained a great amount of confidence in applying your numerous tips. Presentations to smaller groups have also become much more meaningful both for myself and for the audience. I will treasure your recommendations and keep referring to them whenever possible.

Based on our results, I decided to extend your training to the managerial staff in my company, with the goal of improving communication with our customers as well as within the organization.

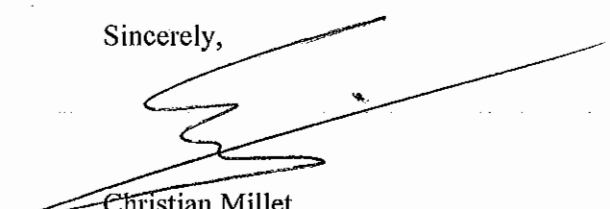
Not surprisingly, my team and therefore Logfret Inc. as a whole have also greatly benefited from your instruction. I am pleased to report that it was a success and am glad that I made the decision to have you coach them too.

Besides the fact that I have been hearing how enjoyable your classes are, you achieved first visible results for us:

- My staff displays a much more positive attitude.
- There is more unity in the team.
- Customer satisfaction has become the priority it should be.
- The group appears better identified with the business.
- Our employee turnover is measurably lower.
- We have better identified our strengths vs. our competition.

I appreciate your sharing your expertise with us and will be happy to recommend your valuable services to many other companies.

Sincerely,



Christian Millet
President & CEO

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